

John Young Astronaut Central signing January 2010

John is a six-time astronaut who has flown every manned spacecraft NASA has launched. He remained at NASA until 2005, the longest of any astronaut. His flying skills are legendary. He signs **exclusively** for us, once every year and a half or so. Our Certificate of Authenticity is unchallenged.

It's easy! And you'll save money. Simply decide what and how you want your item signed, fill in the order blank and send it to us by Dec. 30, and we'll return your goods with a fresh, authentic signature and a Certificate of Authenticity.

WE HAVE PHOTOS & ART TO SIGN

<http://www.astronautcentral.com/SIGNINGS/YOUNG/Youngstuff.html>

This is NOT a public event; mailed-in memorabilia only. **PLEASE** read guidelines on page 2.

JOHN YOUNG 2010 AUTOGRAPH FEES

BASE FEE (includes 1 mission) <i>(photos, art, 3D items, beta cloth, books, multi-signed, covers)</i>	\$495
SIMPLE PERSONALIZATIONS <i>(ex: to Tom & Diane)</i>	FREE
INSCRIPTIONS <i>(limit 12 words)</i>	+\$20/word
ADD'L MISSIONS, DATE, TIME, ETC.	+\$25ea./mission/date/time
PHOTO COA <i>(Photo of Capt. Young signing YOUR item, on special COA and CD)</i>	+\$50

NO completion fees this time only

PAYMENT & RETURN OF ITEMS We begin charging credit cards a week to 10 days before the actual signing, so we can clear up problems. Most orders have some sort of problem. Yours is typically one of hundreds of orders, but they are all received, reviewed, signed, packed & shipped with the individual attention we're known for. **Please** don't call or write asking where your stuff is, just because you see a charge on your statement. It takes time to locate a specific order in the flow and communicate its status--time taken away from others. It takes a few weeks to get everything out. Please be patient.

USPO, MAIL:	FEDEX, UPS:	email: staff@novaspace.com
ASTRONAUT CENTRAL	ASTRONAUT CENTRAL	800-727-6682 (US and Canada)
PO Box 37197	720 W Prince #110	FAX 520-292-9852
Tucson, AZ 85740	Tucson, AZ 85705	Int'l 520-888-2424

1. SIGN YOUR ORDER FORM

Please sign your order form signifying you have read and understand the points below. *Unsigned order forms won't be processed.*

2. PLEASE DON'T...

Send order form and goods separately, or have your goods shipped to us by a third party to match up...fax an order, then send the same order. These may get charged twice...Last-minute changes will result in last-minute fees.

3. WE HAVE PHOTOS TO SIGN

We can provide unsigned copies of our photos, <http://www.astronautcentral.com/SIGNINGS/YOUNG/Youngstuff.html> \$7 for an 8x10, \$55 for a 16x20. Our photos are printed on Fuji Crystal Archive paper, the best for longevity and quality. You might also take a look at our posters and have Capt. Young sign one of the moon, Apollo, or other. Just identify the photo or poster you want signed on the order form, and add the price in on the order blank.

4. ITEMS MUST ACCOMPANY ORDER FORMS

Please don't fax or send order blanks to "hold your place," and then send one with the actual order. This can get very confusing, with the volume of orders. **YOU MAY BE CHARGED TWICE!**

5. YOUR CVV NUMBER

If you pay by credit card, our bank now requires correct billing zip code, and the CVV number. The CVV (Credit Verification Value) number is the last three digit number from the back of your card, usually in the signing box. (On AMEX cards it's the four numbers printed on the front. **WE MUST HAVE THIS NUMBER AND THE EXPIRATION DATE OR YOUR REQUEST CAN'T BE PROCESSED. Our bank has asked us not to keep CVV info on file for security. Don't ask us to "use the same one" Provide a CVV every time.**

6. PENS & PLACEMENT

You can send your own pens, but we do this a lot, so we have every kind of sharpie, fine point or regular on hand, as well as silver & gold metallic pens in medium or fine point. If there's a pen you need to specifically match, send it along. PLEASE tell us WHERE to sign and WHAT COLOR pen to use.

7. DEADLINE

December 30 is the 'drop-dead' deadline for receipt of items here. We will start accepting shipments immediately. If you have an unusual item that needs approval, we strongly suggest letting us know early. **OVER 70% OF ORDER FORMS WE RECEIVE HAVE ERRORS OR NEED CLARIFICATION.** Please get your items here early and watch your email & spam daily.

8. RETURN OF INTERNATIONAL ORDERS

You are responsible for any duties. Please be aware that any insurance value triggers a duty, but we cannot be held responsible for loss or damage if not insured. Customs officers are increasingly consulting the internet for valuations and all are requiring invoices.

9. INSURANCE

Add .65 for each \$100 of insurance desired (USA ground) International insurance get a quote, or put a valuation down, and we'll figure it. If no value is entered on the order form, the shipment will not be insured, and you assume risk of loss or damage. Global Priority mail can't be insured.

10. RISK & LIABILITY

We have only had a couple of complaints with our custom signing service, out of thousands of satisfied customers. We cannot guarantee your satisfaction with placement, as we are not in complete control here, but we do our utmost to get it right. Remember, items sent directly to some astronauts can get lost, damaged, smeared, or otherwise messed up, and you must accept some risk. Our liability is limited to **\$50 per item** while it's here in the store.

11. HE WILL NOT SIGN

Flags. That is; ON the flag itself, beside, underneath, around is OK. Please plan accordingly.

12. ADDITIONAL SHIPPING

USA return shipping & handling is automatically added to each order (\$17) for items up to TWO pounds. **HEAVIER ITEMS**, like large books, boxed or overseas orders must get a quote, include prepaid waybill or include credit card number on the order form.

13. FLOWN ITEMS

None of the astronauts we have had so far will sign flown items from a third party. This implies endorsement and authentication. Unless it's from the astronaut's own PPK, (personal items) they are reluctant to sign.

14. INKJET PRINTS

Inkjet prints/photos/posters will NOT be accepted at this signing. Inkjet prints are too unpredictable. Inks don't stick. Post-its do. Too weird and unpredictable.

15. BOOK JACKETS AND EXTRANEIOUS PAPER

Please remove and keep book dust jackets, COAS, receipts, etc. unless specifically asked for. They might get lost.